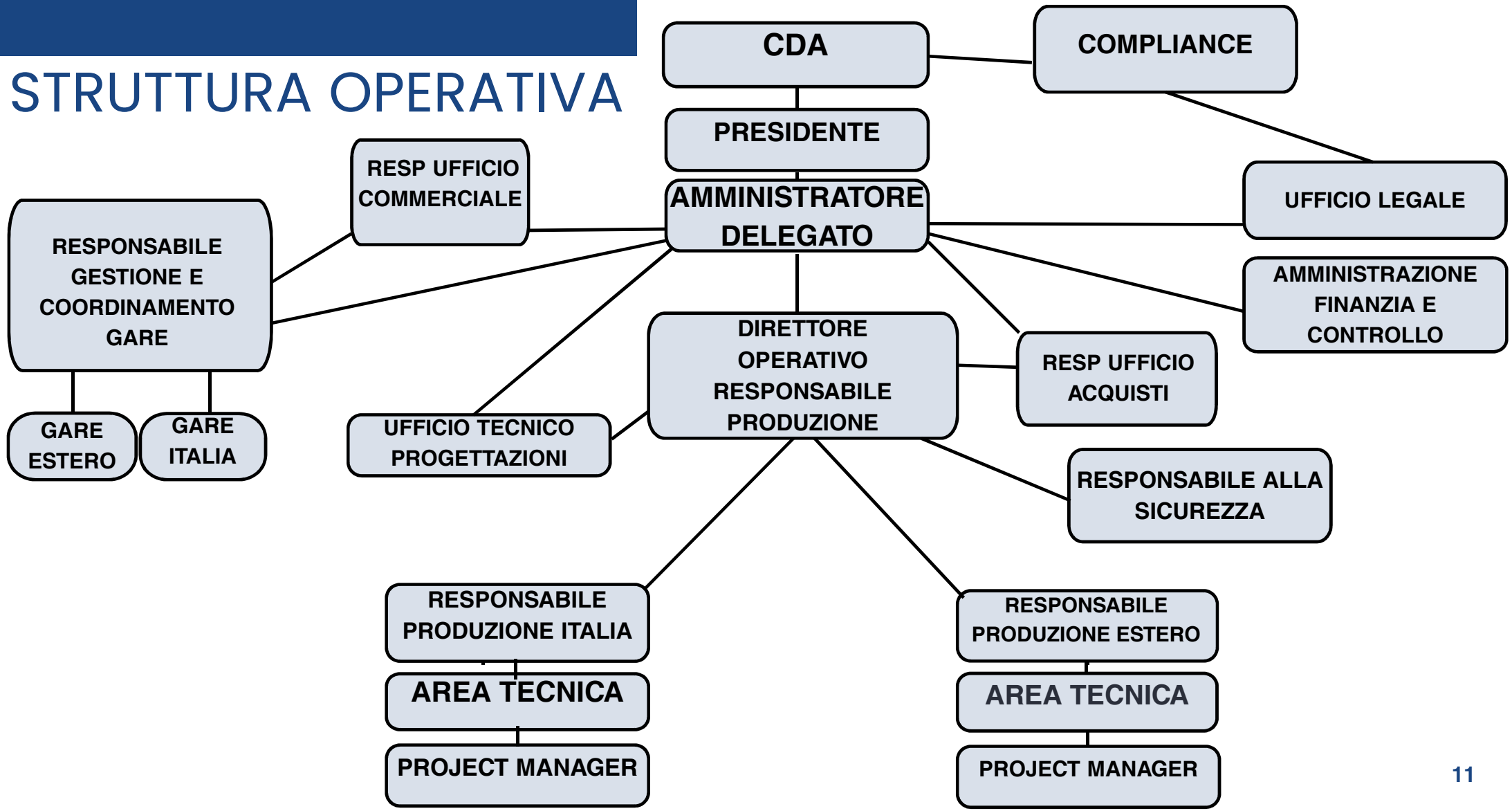STRUTTURA OPERATIVA